

3rd Quarter 2015 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	44	4	7	13	8	12
Acquisition and Operation Exemption	1	0	0	0	0	1
Arrange Meeting	3	0	1	0	0	2
Bus Issue	2	0	0	2	0	0
Coal Dust	1	0	0	0	0	1
Household Movers	28	3	5	0	8	12
Information-Economic Data	5	0	1	1	1	2
Information-Non Economic Request	6	0	2	1	0	3
Motor Carriers (trucks)	11	0	0	1	1	9
Non-Railroad Service Issue	3	0	0	1	1	1
Railroad Abandonment/Loss of Service	1	0	0	0	1	0
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Amtrak/Passenger Issue	2	0	0	0	0	2
Railroad Billing Dispute	1	0	0	1	0	0
Railroad Blocked Crossings	1	0	1	0	0	0
Railroad Car Supply	1	0	0	0	0	1
Railroad Claims	2	0	0	1	0	1
Railroad Common Carrier Obligation	2	0	0	0	0	2
Railroad Competition Issues	1	0	0	0	0	1
Railroad Demurrage Charges	7	0	1	1	2	3
Railroad Denial of Rail Service	1	0	0	0	0	1
Railroad Financial Issue	2	0	0	0	0	2
Railroad Grade Crossing Issues	2	0	0	2	0	0
Railroad Hazardous Material Rules	1	1	0	0	0	0
Railroad Idling Engines/Parked Trains	1	0	0	0	0	1
Railroad Interchange Issue	2	0	1	1	0	0
Railroad Labor Issues	2	1	0	1	0	0
Railroad Liability Issues	1	0	0	0	0	1
Railroad Miscellaneous Charges	1	0	0	0	0	0
Railroad Noise - Airhorn, Safety, etc	2	0	1	1	0	0
Railroad Operating Authority Issue	4	0	1	0	1	1
Railroad Preemption	2	1	0	1	0	0
Railroad Rate Levels/Increases	5	0	1	1	2	1
Railroad Reciprocal Switching	1	1	0	0	0	0
Railroad Service Issue	16	0	2	3	4	7
Railroad Side Track Agreement	1	0	0	0	0	1
Railroad Stored Freight Cars	1	1	0	0	0	0
Railroad Tariff Issue	2	0	1	1	0	0
Rails to Trails	13	1	0	5	1	6
Real Estate Matter	6	0	3	1	0	2
STB Authority Question	7	2	1	3	1	0
STB Information	30	2	3	5	0	19
STB Jurisdictional Question	7	1	0	0	2	4
STB Offers of Financial Assistance (OFA)	1	0	0	0	0	1
STB Oral Hearings	2	0	0	0	0	2
STB Procedural Assistance	60	6	10	1	11	32
STB Recordations or Security Interests on Rail Cars	12	1	1	1	0	9
STB Records Assistance	19	1	5	2	4	7
STB Webpage/Downloading Assistance	9	0	0	1	0	8

Water Carrier	7	0	2	0	1	3
Wrong Agency Calls	9	1	0	1	0	7
Other	4	0	0	1	0	3
Total	352	27	50	55	49	171

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

3rd Quarter 2015 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1
Agricultural Products	10
Automobile	3
Chemicals	8
Coal	3
Construction Materials	1
Empty Freight Cars	1
Forest Products	3
Hazardous Waste/Radioactive Waste	2
Household Goods	28
Industrial Products	9
Intermodal	1
Metals and Minerals	4
Municipal Waste	1
Not Specified by Shipper	7
N/A	262
Other	5
Passenger	6
TIH	1
Total	356

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.