

2018 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	223	23	53	48	46	53
Arrange Meeting	10	3	1	1	2	3
Bus Issue	3	0	0	0	2	1
Coal Dust	1	0	1	0	0	0
Educational	1	0	0	1	0	0
Household Movers	91	11	23	9	18	30
Information-Economic Data	18	2	4	3	3	6
Information-Non Economic Request	15	3	2	3	2	5
Motor Carriers (trucks)	25	2	5	2	1	14
Railroad Abandonment/Loss of Service	5	2	1	2	0	0
Railroad Amtrak/Passenger Issue	6	2	2	1	0	1
Railroad Billing Dispute	1	0	1	0	0	0
Railroad Blocked Crossings	85	3	3	57	2	19
Railroad Demurrage Charges	25	3	9	1	4	8
Railroad Embargo	12	0	6	4	1	1
Railroad Environmental Issues	8	2	4	1	1	0
Railroad Financial Issue	1	0	0	0	1	0
Railroad Grade Crossing Issues	15	1	2	7	4	1
Railroad Idling Engines/Parked Trains	4	0	2	1	0	1
Railroad Labor Issues	6	1	2	1	0	2
Railroad Lease of track or equipment	3	0	0	1	1	1
Railroad Liability Issues	4	0	2	1	1	0
Railroad Noise - Airhorn, Safety, etc	14	2	2	3	2	5
Railroad Operating Authority Issue	3	0	1	0	2	0
Railroad Preemption	16	4	2	3	4	3
Railroad Private Car Mileage	1	0	0	0	0	1
Railroad Rate Levels/Increases	25	3	8	5	7	2
Railroad Reciprocal Switching	3	1	0	0	0	2
Railroad Service Issue	128	10	32	44	17	24
Railroad Tariff Issue	8	2	0	2	1	3
Rails to Trails	53	8	9	16	12	8

Real Estate Matter	15	3	5	5	1	1
STB Authority Question	12	4	2	3	0	2
STB Information	160	24	24	16	15	79
STB Jurisdictional Question	31	6	10	4	4	7
STB Procedural Assistance	211	31	33	23	35	89
STB Recordations or Security Interests on Rail Cars	25	3	4	4	4	8
STB Records Assistance	94	18	26	11	9	29
STB Webpage/Downloading Assistance	10	1	0	0	2	7
Water Carrier	26	5	4	2	3	10
Wrong Agency Calls	24	1	2	1	1	19
National Grain Car Council	2	0	0	0	2	0
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Common Carrier Obligation	4	0	1	0	0	3
Railroad Cost of Capital	2	0	0	0	0	2
Railroad Inter-carrier disputes	2	2	0	0	0	0
Railroad Locomotive Issue	1	0	0	0	0	1
Railroad Side Track Agreement	2	0	0	2	0	0
STB Fees	2	0	1	1	0	0
Pipeline	1	0	1	0	0	0
Railroad Claims	1	0	0	0	1	0
Railroad Competition Issues	2	0	0	0	1	1
Railroad Hazardous Material Rules	1	0	0	0	0	1
Railroad Interchange Issue	3	0	1	1	0	1
Post CN/EJE Decision Comments	2	0	0	2	0	0
Railroad Car Supply	3	0	0	0	1	2
Railroad Freight Car Repair or Dispo	1	0	0	0	1	0
Railroad Fuel Surcharge	1	0	0	1	0	0
Railroad Maintenance Issue	2	0	1	0	1	0
Other	19	3	4	3	3	5
Total	1461	189	296	297	218	461

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2018 Cases per Commodity Group*

Commodity Group	Number
Aggregates	5
Agricultural Products	82
Automobile	6
Chemicals	38
Coal	6
Empty Freight Cars	13
Forest Products	18
Household Goods	77
Industrial Products	41
Intermodal	9
Metals and Minerals	13
Not Specified by Shipper	19
N/A	1087
Other	15
Passenger	34
Construction Materials	2
Hazardous Waste/Radioactive Waste	5
Municipal Waste	1
TIH	2
Total	1473

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.