



Corporate Services

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July 27, 2020

Ms. Ann Begeman
Chairwomen
U.S. Surface Transportation Board (STB)
395 E Street Southwest
Washington DC 20024



Dear Chair Begeman:

We at CN hope that you and your family are safe and healthy as the COVID-19 pandemic is ongoing.

This letter is a follow-up to the email we sent to you in May in which we shared an electronic copy of our 2020 edition of *CN in your Community* publication. We are now happy to share with you the hard copy of this important document.

In reading this report, you will find information about our various regional initiatives, including our strong economic contribution, our capital investments, as well as our community partnerships. Building on our record \$ 7.4 billion capital investment in 2018-2019, we will invest \$ 2.9 billion in new infrastructure this year. These important investments ensure we are serving our customers and the communities safely and efficiently. They will benefit the businesses across our network which employ citizens of your community.

CN continues to operate a safe and efficient railroad while respecting our pandemic plan put in place in February to protect our employees and the communities in which we operate. The Provincial, State and Federal governments have all recognized railroads as essential service providers to their respective economy. We are proud to play our role in moving the critical supplies all citizens are counting on during these difficult times.



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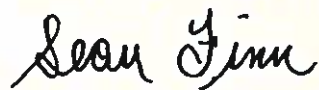
Our commitment to building and maintaining strong connections with all of the communities across our network is more important now than ever. Spanning Canada from coast-to-coast through eight provinces and stretching north to south down the middle of the United States through sixteen states to the Gulf of Mexico, our unique network allows us to build precious community relations and to ensure meaningful and respectful interactions with our neighbours.

As a key enabler of the North American economy, we pride ourselves on moving our customers' goods safely, creating and supporting quality jobs, and investing in the many communities we serve. In addition, we continue to have our sights set on becoming the safest railway in North America. Beside reinforcing safety as a core value amongst our 25,000 employees, we also collaborate with communities and local authorities who share with us the responsibility to ensure everyone's safety and that remain good neighbours.

Should you have any questions or concerns, please do not hesitate to contact me or the CN Public Affairs manager for your region. Our contact information is enclosed on page 6 of this copy of *CN in your Community*. We look forward to collaborating and building stronger communities with you in 2020.

I hope that you and your community stay safe and healthy.

Sincerely,



Sean Finn

Encl.

CN in Your Community 2020: Proud To Be Your Neighbour

